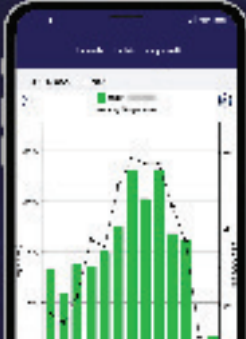


MEMBER INFORMATION BULLETIN

MAY 2024



Download the MyTriCountyTX app!
View usage - Pay bills - Set up alerts

*Don't forget to delete the TCEC Connect app



IN YOUR MAY TEXAS CO-OP POWER:

- ▶ A Message from our New CEO, page 16
- ▶ Committee on Nominations & Qualifications Update, page 17
- ▶ Alpacas Put a Different Face on the Farm, page 20

UPCOMING MEMBER ENGAGEMENT EVENTS

Tri-County Electric Cooperative will be attending community events in our service territory in an effort to reach more of our membership. This will provide you with one-on-one access with employees across departments in your co-op. Enter to win bill credits when you visit our bright red tent and register.

Check out the upcoming events and find one near you at tcectexas.com/MEE.



ROANOKE
The Unique Dining Capital of Texas
ROUNDUP

May 4

500 S. Oak St.
Roanoke, Texas

**SEYMOUR
RODEO**

July 13

Rodeo Grounds
Seymour, Texas

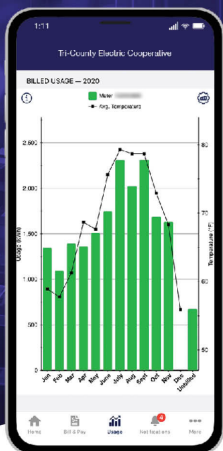
**PARKER COUNTY
PEACH FESTIVAL**

July 13

Historic Downtown
Weatherford, Texas

Daily Usage NOTIFICATIONS

Set up custom usage notifications and other account alerts.

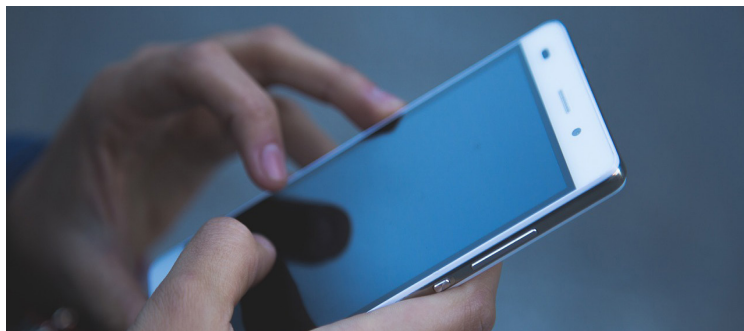


Visit tcectexas.com/MyTriCountyTX for more information

To set up usage notifications in your MyTriCountyTX app:

- ▶click the "More" button in the bottom right corner
- ▶click on "Settings" and tap on "Contact Methods" to choose how to receive notifications
- ▶once the terms and conditions have been accepted and the phone number or email is verified, tap "Settings" in the upper left corner
- ▶click "Manage Notifications" and tap "Usage"
- ▶from there it will show "Not Enrolled"
- ▶simply click "Not Enrolled" and slide the activation button to the right
- ▶a success message will then pop up verifying that usage alerts are activated

If you run into issues or need assistance, please contact our member service department at tcectexas.com/contact-us or call 817.444.3201.



NEW QUICK PAY ONLINE OPTION - PAY NOW

There is now a quick pay online option where anyone can make a payment on an account by credit card or echeck, with as little information as the Account Number and the Last Name or Business Name. Find more convenient ways to pay by going to tcectexas.com/ways-to-pay.



POLE INSPECTIONS AND MAINTENANCE

Strong, sturdy utility poles ensure a reliable electric system, which is why we routinely inspect the poles on our lines. Throughout the year, our crews and contractors check poles for decay caused by exposure to the elements. They know which poles are oldest and conduct inspections through a rotational process. Typically, a standard wooden distribution pole is expected to last more than 50 years.

Find out more on page 18 of your *Texas Co-op Power* magazine.



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